

Rank LN	Centro	Nota	Calidad T/Err	% Calidad	Rec. Ord T/Err.	% Rec. Ord.	Lec. Sal. T/Err	% Lec. Sal.	Lec Lle T/Err.	% Lec. Lle.	Movilidad T/Err	% Movilidad	24h T/Err.	% 24H	Pod T/Err.	% POD
1	003092(230)-MOLINA	10.00	4 / 0	100%			242 / 0	100%	3 / 0	100%					3 / 0	100%
2	002496(824)-LEON	9.95	172 / 0	100%	5 / 0	100%	205 / 4	98,05%	279 / 1	99,64%			84 / 1	98,81%	247 / 0	100%
2	005293(940)-PORTO	9.95	266 / 0	100%	1 / 0	100%	406 / 5	98,77%	428 / 7	98,36%			187 / 0	100%	292 / 0	100%
4	003390(033)-ASTURIAS	9.92	297 / 0	100%	6 / 0	100%	36 / 0	100%	550 / 8	98,55%			225 / 10	95,56%	391 / 0	100%
5	003990(039)-SANTANDER	9.91	403 / 0	100%	14 / 0	100%	39 / 0	100%	562 / 6	98,93%			293 / 18	93,86%	502 / 0	100%
6	002321(823)-ANDUJAR	9.80	30 / 1	96,67%	1 / 0	100%	14 / 0	100%	26 / 0	100%			19 / 2	89,47%	37 / 0	100%
7	001890(718)-GRANADA	9.78	349 / 7	97,99%	15 / 0	100%	499 / 0	100%	570 / 4	99,3%			232 / 28	87,93%	373 / 12	96,78%
8	002889(128)-PINTO	9.71					51 / 1	98,04%	53 / 2	96,23%						
9	004520(545)-SESEÑA	8.85	79 / 0	100%	10 / 0	100%	24 / 0	100%	185 / 1	99,46%			58 / 24	58,62%	133 / 0	100%
9	005225(915)-LOURES	8.85	150 / 0	100%	2 / 0	100%	13 / 0	100%	206 / 1	99,51%			85 / 69	18,82%	204 / 0	100%
11	000390(703)-ALICANTE	8.82	495 / 4	99,19%	58 / 0	100%	1906 / 5	99,74%	1356 / 12	99,12%			357 / 63	82,35%	534 / 0	100%
11	003302(733)-ASTURIAS TOL	8.82	39 / 0	100%	5 / 0	100%	27 / 0	100%	145 / 3	97,93%			41 / 24	41,46%	65 / 0	100%
13	001302(713)-DAIMIEL	8.81	116 / 2	98,28%	2 / 0	100%	22 / 0	100%	284 / 1	99,65%			79 / 71	10,13%	153 / 0	100%
14	000601(506)-BADAJOZ MGL	8.78	242 / 8	96,69%	13 / 0	100%	28 / 0	100%	546 / 0	100%			14 / 7	50%	381 / 0	100%
14	004590(045)-TOLEDO	8.78	147 / 3	97,96%	6 / 0	100%	81 / 0	100%	323 / 5	98,45%			44 / 11	75%	189 / 0	100%
14	001690(016)-CUENCA	8.78	323 / 9	97,21%	9 / 0	100%	56 / 0	100%	511 / 5	99,02%			168 / 64	61,9%	390 / 0	100%
17	004645(546)-VALENCIA LDO	8.52	1 / 0	100%			83 / 0	100%	6 / 0	100%			3 / 2	33,33%	5 / 0	100%
18	001509(215)-SANTIAGO DE COMPOSTELA	8.29	79 / 0	100%	2 / 0	100%	157 / 0	100%	156 / 31	80,13%			12 / 0	100%	115 / 0	100%
18	003701(537)-SALAMANCA EUP	8.29	64 / 3	95,31%			10 / 0	100%	165 / 7	95,76%			59 / 44	25,42%	100 / 0	100%
18	003201(432)-ORENSE CEN	8.29	86 / 0	100%	7 / 0	100%	105 / 0	100%	274 / 26	90,51%			55 / 0	100%	208 / 0	100%
21	002391(023)-JAEN	8.24	263 / 1	99,62%	10 / 0	100%	700 / 10	98,57%	1119 / 154	86,24%			196 / 2	98,98%	278 / 1	99,64%
22	003090(730)-MURCIA	8.22	388 / 7	98,2%	21 / 0	100%	463 / 0	100%	877 / 65	92,59%			207 / 5	97,58%	414 / 0	100%
23	002596(025)-LLEIDA	8.21	192 / 0	100%	7 / 0	100%	21 / 0	100%	276 / 22	92,03%			87 / 6	93,1%	204 / 0	100%
24	005292(930)-COIMBRA	8.20	229 / 4	98,25%	3 / 0	100%	641 / 13	97,97%	363 / 23	93,66%			156 / 1	99,36%	283 / 0	100%
25	002690(026)-LOGROÑO	7.78	47 / 0	100%			2 / 0	100%	62 / 5	91,94%			18 / 0	100%	44 / 0	100%
25	005203(950)-VILA REAL	7.78	34 / 0	100%			1 / 0	100%	68 / 4	94,12%			16 / 0	100%	68 / 0	100%
27	001403(414)-MONTILLA	7.71	12 / 0	100%	1 / 1	0%	1 / 0	100%	36 / 0	100%			9 / 0	100%	27 / 0	100%
28	000790(007)-PALMA DE MALLORCA	7.68	457 / 2	99,56%	18 / 6	66,67%	59 / 0	100%	611 / 3	99,51%			342 / 0	100%	548 / 7	98,72%
29	004890(048)-BILBAO	7.65	330 / 0	100%	13 / 2	84,62%	99 / 0	100%	739 / 2	99,73%			250 / 14	94,4%	454 / 0	100%
30	000344(103)-VILLIENA	7.56	47 / 0	100%	3 / 2	33,33%	28 / 0	100%	149 / 1	99,33%			33 / 4	87,88%	70 / 0	100%

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30	004690(046)-VALENCIA	7.56	1585 / 0	100%	95 / 8	91,58%	3248 / 120	96,31%	2083 / 97	95,34%			646 / 4	99,38%	1831 / 0	100%
32	003501(735)-CENTRUM LPA	7.19	27 / 2	92,59%			37 / 0	100%	8 / 0	100%			30 / 11	63,33%	29 / 12	58,62%
33	000892(008)-BARCELONA	7.14	1 / 0	100%	10 / 0	100%	2771 / 2	99,93%	2186 / 243	88,88%			4 / 2	50%	3 / 0	100%
33	005276(985)-LOULE	7.14	16 / 0	100%	1 / 0	100%	2 / 0	100%	29 / 10	65,52%			13 / 3	76,92%	17 / 0	100%
35	001296(012)-CASTELLON	7.12	169 / 1	99,41%	9 / 0	100%	4888 / 22	99,55%	345 / 41	88,12%			117 / 35	70,09%	164 / 0	100%
36	000893(708)-BARCELONA	7.10	5 / 0	100%	8 / 0	100%	1649 / 139	91,57%	38 / 1	97,37%			9 / 7	22,22%	10 / 0	100%
37	001191(561)-ALGECIRAS	7.05	120 / 5	95,83%	2 / 0	100%	21 / 0	100%	185 / 35	81,08%			96 / 26	72,92%	157 / 0	100%
37	001201(412)-CASTELLON NORTE	7.05	148 / 6	95,95%	10 / 0	100%	22 / 0	100%	299 / 16	94,65%			118 / 35	70,34%	186 / 0	100%
39	000914(809)-BURGOS GGC	6.99	139 / 7	94,96%	4 / 0	100%	41 / 0	100%	242 / 34	85,95%			116 / 77	33,62%	193 / 8	95,85%
40	001506(115)-POCOMACO XL	6.85	296 / 1	99,66%	8 / 5	37,5%	13 / 0	100%	412 / 0	100%			269 / 1	99,63%	373 / 321	13,94%
41	003602(836)-PONTEVEDRA RAP	6.84					1 / 0	100%	9 / 1	88,89%			1 / 0	100%	3 / 0	100%
42	001301(313)-CIUDAD REAL MCH	6.78	205 / 0	100%	7 / 3	57,14%	25 / 0	100%	380 / 18	95,26%			82 / 0	100%	249 / 20	91,97%
43	002602(526)-ARNEDO JXP	6.67	23 / 0	100%			3 / 0	100%	38 / 8	78,95%			9 / 0	100%	26 / 3	88,46%
44	004003(540)-SEGOVIA XL	6.56	78 / 0	100%	4 / 4	0%	30 / 0	100%	155 / 1	99,35%			1 / 1	0%	134 / 0	100%
45	002090(720)-SAN SEBASTIAN	6.47	259 / 3	98,84%	4 / 2	50%	3493 / 43	98,77%	480 / 15	96,88%			187 / 40	78,61%	321 / 0	100%
46	001790(017)-GERONA	6.46	293 / 9	96,93%	23 / 5	78,26%	311 / 0	100%	433 / 11	97,46%			213 / 59	72,3%	342 / 1	99,71%
46	004704(447)-VALLADOLID XL	6.46	79 / 2	97,47%	6 / 1	83,33%	17 / 0	100%	238 / 6	97,48%			8 / 6	25%	172 / 2	98,84%
48	000894(108)-CIM VALLES	6.45	1386 / 42	96,97%	96 / 13	86,46%	101 / 0	100%	2758 / 64	97,68%			1077 / 399	62,95%	1622 / 20	98,77%
49	001702(517)-FIGUERES	6.44	23 / 1	95,65%	3 / 1	66,67%	4 / 0	100%	53 / 1	98,11%			18 / 3	83,33%	44 / 0	100%
49	002990(729)-MALAGA	6.44	459 / 18	96,08%	22 / 1	95,45%	336 / 0	100%	1019 / 12	98,82%			285 / 156	45,26%	500 / 10	98%
51	000290(502)-ALBACETE HIS	6.42	141 / 3	97,87%	17 / 1	94,12%	48 / 2	95,83%	271 / 5	98,15%			110 / 30	72,73%	191 / 0	100%
52	000402(504)-ALMERIA GUI	6.41	140 / 7	95%	7 / 3	57,14%	46 / 0	100%	346 / 3	99,13%			136 / 65	52,21%	227 / 8	96,48%
53	005001(350)-ZARAGOZA TAC	6.31	501 / 30	94,01%	22 / 3	86,36%	3216 / 98	96,95%	3386 / 126	96,28%			318 / 158	50,31%	565 / 6	98,94%
54	002410(124)-PONFERRADA XL	5.97	58 / 0	100%	1 / 1	0%	12 / 0	100%	93 / 6	93,55%			12 / 0	100%	97 / 3	96,91%
55	001804(518)-BAZA	5.92	82 / 3	96,34%	4 / 3	25%	16 / 0	100%	184 / 15	91,85%			19 / 0	100%	119 / 0	100%
56	005209(935)-AVEIRO XL	5.91	50 / 2	96%	8 / 1	87,5%	35 / 0	100%	116 / 7	93,97%			7 / 0	100%	119 / 0	100%
57	005291(910)-LISBOA	5.90	397 / 1	99,75%	8 / 4	50%	395 / 8	97,97%	988 / 235	76,21%			282 / 13	95,39%	432 / 1	99,77%
58	002190(021)-HUELVA	5.88	182 / 0	100%	12 / 7	41,67%	55 / 0	100%	408 / 39	90,44%			105 / 10	90,48%	255 / 3	98,82%
59	000771(771)-IBIZA A24	5.70	107 / 0	100%	4 / 3	25%	24 / 0	100%	149 / 1	99,33%			78 / 28	64,1%	127 / 30	76,38%
60	000590(005)-AVILA	5.69	99 / 0	100%	3 / 3	0%	19 / 0	100%	199 / 3	98,49%			63 / 26	58,73%	148 / 20	86,49%

RANKING DE CALIDAD Y MOVILIDAD DE LOS SERVICIOS DE ATENCIÓN AL CLIENTE DE LAS EMPRESAS DE SERVICIOS DE AGUA POTABLE Y SANEAMIENTO DE LA COMUNIDAD DE MADRID																
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61	001701(717)-GERONA PTL	5.66	45 / 1	97,78%	2 / 2	0%	1 / 0	100%	12 / 0	100%			9 / 2	77,78%	49 / 7	85,71%
62	001418(514)-POZOBLANCO MEH	5.56	19 / 3	84,21%			1 / 0	100%	41 / 0	100%			29 / 25	13,79%	26 / 0	100%
63	000910(109)-ARANDA JJM	5.43	5 / 0	100%	2 / 0	100%	6 / 3	50%	21 / 5	76,19%			2 / 1	50%	27 / 0	100%
64	004901(749)-ZAMORA EBT	5.19	2 / 0	100%			30 / 0	100%	340 / 314	7,65%			138 / 74	46,38%	86 / 76	11,63%
65	003690(036)-PONTEVEDRA	5.01	435 / 0	100%	8 / 6	25%	88 / 0	100%	670 / 189	71,79%			25 / 3	88%	579 / 421	27,29%
66	001504(515)-CORUÑA ACN	5.00					9 / 0	100%	2 / 2	0%						
66	-BENAVENTE	5.00					870 / 0	100%	1182 / 285	75,89%						
66	005221(945)-MATOSINHOS	5.00	49 / 3	93,88%			7 / 0	100%	121 / 15	87,6%			88 / 53	39,77%	127 / 33	74,02%
66	004701(747)-VALLADOLID BCA	5.00					8 / 0	100%	3 / 2	33,33%						
70	005002(060)-CALATAYUD	4.86	58 / 6	89,66%	1 / 0	100%	5 / 0	100%	84 / 8	90,48%			47 / 21	55,32%	67 / 0	100%
71	001990(719)-GUADALAJARA	4.80	218 / 5	97,71%	9 / 2	77,78%	84 / 0	100%	542 / 28	94,83%			122 / 33	72,95%	263 / 3	98,86%
72	003003(530)-MURCIA TJC	4.76	54 / 2	96,3%	3 / 3	0%	11 / 0	100%	40 / 2	95%			28 / 9	67,86%	51 / 1	98,04%
73	001490(714)-CORDOBA	4.69	166 / 12	92,77%	9 / 1	88,89%	138 / 0	100%	390 / 25	93,59%			112 / 36	67,86%	193 / 0	100%
73	004190(041)-SEVILLA	4.69	450 / 22	95,11%	23 / 3	86,96%	1200 / 36	97%	1660 / 153	90,78%			354 / 192	45,76%	483 / 0	100%
75	003801(738)-CENTRUM TNF	4.44	33 / 3	90,91%			7 / 0	100%	39 / 0	100%			32 / 19	40,63%	36 / 3	91,67%
76	002952(829)-ANTEQUERA	4.26	16 / 2	87,5%	2 / 1	50%	86 / 0	100%	75 / 1	98,67%			21 / 17	19,05%	32 / 0	100%
77	000349(303)-ALICANTE ESE	4.24	20 / 4	80%	4 / 3	25%	28 / 0	100%	170 / 5	97,06%			65 / 62	4,62%	91 / 0	100%
77	001190(711)-CADIZ	4.24	236 / 32	86,44%	34 / 7	79,41%	630 / 0	100%	589 / 14	97,62%			232 / 118	49,14%	339 / 1	99,71%
79	005206(980)-FARO	4.00	71 / 13	81,69%	1 / 0	100%	21 / 0	100%	147 / 35	76,19%			54 / 50	7,41%	69 / 18	73,91%
80	002720(527)-LUGO NORTE	3.98	98 / 1	98,98%	5 / 2	60%	156 / 0	100%	387 / 222	42,64%			70 / 40	42,86%	158 / 44	72,15%
80	002893(028)-MADRID	3.98	222 / 2	99,1%	111 / 4	96,4%	1638 / 2	99,88%	1851 / 523	71,75%			106 / 42	60,38%	335 / 38	88,66%
82	002884(228)-ACDC XL	3.92	1883 / 15	99,2%	62 / 16	74,19%	9274 / 343	96,3%	6424 / 772	87,98%			1318 / 323	75,49%	2069 / 107	94,83%
83	000404(204)-ALMERIA XP	3.75					104 / 0	100%	47 / 12	74,47%			1 / 1	0%		
84	002601(426)-LOGROÑO TJO	3.12	53 / 7	86,79%	1 / 0	100%	140 / 23	83,57%	223 / 35	84,3%			50 / 48	4%	76 / 2	97,37%
85	003402(434)-PALENCIA XL	2.57	102 / 8	92,16%	2 / 2	0%	1 / 0	100%	223 / 33	85,2%			118 / 73	38,14%	176 / 1	99,43%
86	000102(301)-VITORIA TRB	2.56	28 / 4	85,71%	3 / 1	66,67%	12 / 0	100%	179 / 12	93,3%			18 / 12	33,33%	126 / 2	98,41%
86	003190(031)-PAMPLONA	2.56	242 / 21	91,32%	3 / 1	66,67%	111 / 0	100%	477 / 52	89,1%			191 / 92	51,83%	310 / 3	99,03%
88	004390(043)-TARRAGONA	2.53	383 / 29	92,43%	22 / 18	18,18%	252 / 0	100%	662 / 44	93,35%			233 / 127	45,49%	481 / 24	95,01%