

Resumen de Resultados por Centro y Asignatura																
Rank LN	Centro	Nota	Calidad T/Err	% Calidad	Rec. Ord T/Err.	% Rec. Ord.	Lec. Sal. T/Err	% Lec. Sal.	Lec Lle T/Err.	% Lec. Lle.	Movilidad T/Err	% Movilidad	24h T/Err.	% 24H	Pod T/Err.	% POD
1	003702(837)-SALAMANCA TEI	10.00	15 / 0	100%			477 / 0	100%	27 / 0	100%			13 / 0	100%	19 / 0	100%
1	004704(447)-VALLADOLID XL	10.00					1 / 0	100%	2 / 0	100%						
3	004701(747)-VALLADOLID BCA	9.98	595 / 4	99,33%	42 / 0	100%	78 / 0	100%	882 / 0	100%			431 / 0	100%	655 / 0	100%
4	002496(824)-LEON	9.97	358 / 2	99,44%	43 / 0	100%	113 / 0	100%	525 / 2	99,62%			180 / 2	98,89%	343 / 0	100%
4	003990(039)-SANTANDER	9.97	512 / 1	99,8%	57 / 0	100%	207 / 0	100%	969 / 3	99,69%			370 / 7	98,11%	522 / 0	100%
6	004890(048)-BILBAO	9.93	948 / 2	99,79%	126 / 1	99,21%	618 / 0	100%	1643 / 24	98,54%			707 / 15	97,88%	1006 / 2	99,8%
7	002090(720)-SAN SEBASTIAN	9.92	934 / 16	98,29%	95 / 1	98,95%	1277 / 1	99,92%	1684 / 7	99,58%			712 / 4	99,44%	977 / 1	99,9%
8	001702(517)-FIGUERES	9.90	44 / 0	100%	5 / 0	100%	6 / 0	100%	95 / 3	96,84%			27 / 1	96,3%	59 / 0	100%
8	002596(025)-LLEIDA	9.90	611 / 2	99,67%	39 / 0	100%	136 / 0	100%	843 / 25	97,03%			421 / 15	96,44%	596 / 0	100%
10	002602(526)-ARNEDO JXP	9.88	72 / 1	98,61%	13 / 0	100%	233 / 0	100%	156 / 3	98,08%			49 / 1	97,96%	74 / 3	95,95%
11	003190(031)-PAMPLONA	9.87	796 / 7	99,12%	81 / 1	98,77%	966 / 0	100%	1288 / 12	99,07%			569 / 33	94,2%	762 / 0	100%
12	001201(412)-CASTELLON NORTE	9.85	377 / 7	98,14%	27 / 0	100%	515 / 0	100%	468 / 0	100%			313 / 29	90,73%	397 / 0	100%
13	003090(730)-MURCIA	9.84	1399 / 24	98,28%	119 / 0	100%	5635 / 0	100%	3680 / 91	97,53%			1157 / 60	94,81%	1577 / 43	97,27%
14	001302(713)-DAIMIEL	9.80	209 / 4	98,09%	23 / 0	100%	53 / 0	100%	304 / 2	99,34%			133 / 17	87,22%	223 / 0	100%
15	000893(708)-BARCELONA	9.73	3752 / 183	95,12%	355 / 3	99,15%	5902 / 12	99,8%	5024 / 34	99,32%			2693 / 295	89,05%	3778 / 16	99,58%
16	001690(016)-CUENCA	9.72	333 / 20	93,99%	16 / 0	100%	115 / 0	100%	472 / 17	96,4%			227 / 17	92,51%	331 / 0	100%
17	002925(329)-CAMPANILLAS	8.89	8 / 0	100%			24 / 0	100%	6 / 0	100%			7 / 0	100%	7 / 7	0%
18	000390(703)-ALICANTE	8.72	1679 / 58	96,55%	115 / 1	99,13%	5857 / 27	99,54%	4848 / 93	98,08%			1312 / 204	84,45%	1699 / 0	100%
18	004590(045)-TOLEDO	8.72	356 / 10	97,19%	45 / 0	100%	494 / 0	100%	756 / 33	95,63%			216 / 34	84,26%	395 / 0	100%
20	005090(070)-ZGZ INTERNACIONAL	8.52	53 / 2	96,23%			77 / 3	96,1%	164 / 6	96,34%			52 / 3	94,23%	54 / 54	0%
20	005305(452)-MELILLA	8.52	5 / 0	100%			1 / 0	100%	5 / 0	100%			6 / 6	0%	10 / 0	100%
22	001301(313)-CIUDAD REAL MCH	8.27	257 / 0	100%	8 / 0	100%	17 / 0	100%	468 / 26	94,44%			151 / 2	98,68%	281 / 1	99,64%
23	002391(023)-JAEN	8.22	613 / 4	99,35%	26 / 0	100%	2245 / 18	99,2%	3157 / 345	89,07%			497 / 14	97,18%	640 / 5	99,22%
24	003201(432)-ORENSE CEN	8.18	228 / 6	97,37%	18 / 0	100%	278 / 0	100%	455 / 29	93,63%			83 / 3	96,39%	269 / 0	100%
25	001296(012)-CASTELLON	8.13	292 / 10	96,58%	24 / 0	100%	1093 / 1	99,91%	795 / 56	92,96%			255 / 18	92,94%	310 / 0	100%
26	001490(714)-CORDOBA	8.06	814 / 30	96,31%	58 / 0	100%	2083 / 113	94,58%	1708 / 83	95,14%			533 / 26	95,12%	865 / 7	99,19%
27	000636(406)-BADAJOZ	7.69	192 / 2	98,96%	21 / 2	90,48%	43 / 0	100%	194 / 0	100%			113 / 0	100%	163 / 0	100%

RANKING DE CALIDAD Y MOVILIDAD DE LOS SERVICIOS DE ATENCIÓN AL CLIENTE																
Rank LN	Centro	Nota	Calidad T/Err	% Calidad	Rec. Ord T/Err.	% Rec. Ord.	Lec. Sal. T/Err	% Lec. Sal.	Lec Lie T/Err.	% Lec. Lie.	Movilidad T/Err	% Movilidad	24h T/Err.	% 24H	Pod T/Err.	% POD
27	001403(414)-MONTILLA	7.69	58 / 0	100%	6 / 1	83,33%	419 / 0	100%	130 / 0	100%			53 / 1	98,11%	98 / 0	100%
29	002690(026)-LOGROÑO	7.66	193 / 2	98,96%	10 / 1	90%	66 / 0	100%	326 / 4	98,77%			165 / 1	99,39%	219 / 1	99,54%
30	003404(534)-PALENCIA MDP	7.65	104 / 0	100%	14 / 1	92,86%	38 / 0	100%	142 / 5	96,48%			68 / 0	100%	136 / 0	100%
31	000102(301)-VITORIA TRB	7.64	381 / 7	98,16%	49 / 3	93,88%	100 / 0	100%	794 / 3	99,62%			212 / 4	98,11%	433 / 1	99,77%
31	005293(940)-PORTO	7.64	1320 / 28	97,88%	110 / 7	93,64%	1538 / 2	99,87%	3637 / 6	99,84%			999 / 15	98,5%	1578 / 3	99,81%
33	000790(007)-PALMA DE MALLORCA	7.62	508 / 12	97,64%	39 / 10	74,36%	110 / 0	100%	1205 / 12	99%			379 / 7	98,15%	543 / 1	99,82%
34	003701(537)-SALAMANCA EUP	7.57	435 / 4	99,08%	45 / 3	93,33%	243 / 0	100%	402 / 14	96,52%			273 / 14	94,87%	474 / 0	100%
34	005203(950)-VILA REAL	7.57	158 / 1	99,37%	11 / 5	54,55%	16 / 0	100%	605 / 22	96,36%			117 / 7	94,02%	168 / 0	100%
36	003390(033)-ASTURIAS	7.51	654 / 14	97,86%	45 / 4	91,11%	549 / 5	99,09%	1012 / 1	99,9%			589 / 69	88,29%	729 / 0	100%
37	001790(017)-GERONA	7.48	991 / 39	96,06%	70 / 12	82,86%	1021 / 1	99,9%	1585 / 58	96,34%			759 / 56	92,62%	1034 / 0	100%
38	001990(719)-GUADALAJARA	7.46	1231 / 52	95,78%	50 / 6	88%	2153 / 41	98,1%	946 / 35	96,3%			831 / 42	94,95%	1298 / 1	99,92%
39	004901(749)-ZAMORA EBT	7.42	136 / 0	100%	11 / 0	100%	51 / 0	100%	292 / 292	0%			130 / 1	99,23%	158 / 107	32,28%
40	001191(561)-ALGECIRAS	7.07	310 / 10	96,77%	9 / 0	100%	36 / 0	100%	646 / 255	60,53%			249 / 62	75,1%	341 / 0	100%
41	005002(060)-CATATAYUD	7.00	568 / 19	96,65%	12 / 0	100%	905 / 24	97,35%	246 / 25	89,84%			484 / 99	79,55%	587 / 12	97,96%
42	000805(208)-SANT ROC	6.76	68 / 1	98,53%	19 / 11	42,11%	1138 / 0	100%	116 / 3	97,41%			55 / 1	98,18%	75 / 48	36%
42	003690(036)-PONTEVEDRA	6.76	582 / 8	98,63%	34 / 13	61,76%	214 / 0	100%	1012 / 16	98,42%			183 / 6	96,72%	616 / 501	18,67%
44	001504(515)-CORUÑA ACN	6.69	689 / 8	98,84%	48 / 2	95,83%	381 / 15	96,06%	1307 / 17	98,7%			551 / 23	95,83%	774 / 553	28,55%
45	001509(215)-SANTIAGO DE COMPOSTELA	6.55	282 / 36	87,23%	20 / 0	100%	89 / 0	100%	472 / 7	98,52%			21 / 9	57,14%	308 / 0	100%
46	002990(729)-MALAGA	6.54	1991 / 164	91,76%	127 / 0	100%	2673 / 12	99,55%	4202 / 45	98,93%			1702 / 393	76,91%	2082 / 3	99,86%
47	001890(718)-GRANADA	6.53	779 / 108	86,14%	35 / 0	100%	590 / 0	100%	1439 / 19	98,68%			686 / 183	73,32%	860 / 19	97,79%
48	000590(005)-AVILA	6.49	176 / 6	96,59%	19 / 5	73,68%	273 / 0	100%	329 / 1	99,7%			157 / 30	80,89%	207 / 0	100%
48	002889(128)-PINTO	6.49	1642 / 10	99,39%	47 / 1	97,87%	3205 / 444	86,15%	367 / 53	85,56%			1602 / 14	99,13%	1663 / 24	98,56%
50	004523(445)-ILLESCAS	6.47	186 / 8	95,7%	24 / 4	83,33%	254 / 0	100%	331 / 1	99,7%			127 / 29	77,17%	202 / 0	100%
51	000210(202)-ALBACETE APK	6.46	28 / 1	96,43%	2 / 1	50%	14 / 0	100%	106 / 2	98,11%			28 / 5	82,14%	41 / 0	100%
51	000344(103)-VILLENA	6.46	68 / 3	95,59%	12 / 3	75%	213 / 0	100%	175 / 0	100%			51 / 10	80,39%	88 / 1	98,86%
53	003602(836)-PONTEVEDRA RAP	6.44	260 / 15	94,23%	32 / 3	90,63%	99 / 0	100%	601 / 1	99,83%			166 / 51	69,28%	330 / 0	100%
54	004645(546)-VALENCIA LDO	6.38	179 / 10	94,41%	22 / 12	45,45%	903 / 0	100%	392 / 7	98,21%			140 / 22	84,29%	213 / 8	96,24%

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55	002321(823)-ANDUJAR	6.36	68 / 4	94,12%	7 / 1	85,71%	203 / 0	100%	81 / 3	96,3%			52 / 15	71,15%	60 / 1	98,33%
56	002893(028)-MADRID	6.05	5281 / 306	94,21%	412 / 12	97,09%	11384 / 264	97,68%	11898 / 1744	85,34%			3961 / 685	82,71%	5446 / 422	92,25%
57	000357(503)-VINALOPO	6.00	63 / 0	100%	14 / 2	85,71%	15 / 0	100%	125 / 17	86,4%			50 / 0	100%	64 / 0	100%
58	004690(046)-VALENCIA	5.90	3085 / 57	98,15%	363 / 102	71,9%	8070 / 152	98,12%	7743 / 454	94,14%			2344 / 58	97,53%	3103 / 1	99,97%
59	005204(960)-GUARDA	5.86	133 / 2	98,5%	6 / 1	83,33%	6 / 0	100%	314 / 35	88,85%			54 / 5	90,74%	128 / 0	100%
60	002502(855)-LA SEU-CERDANYA	5.66	56 / 0	100%	1 / 0	100%	1 / 1	0%	145 / 30	79,31%			45 / 2	95,56%	64 / 6	90,63%
61	000892(008)-BARCELONA	5.63	3606 / 251	93,04%	321 / 2	99,38%	12506 / 26	99,79%	7079 / 293	95,86%			2825 / 636	77,49%	3661 / 262	92,84%
62	000914(809)-BURGOS GGC	5.56	341 / 20	94,13%	27 / 10	62,96%	1043 / 0	100%	761 / 10	98,69%			257 / 43	83,27%	386 / 38	90,16%
63	005001(350)-ZARAGOZA TAC	5.49	3024 / 191	93,68%	129 / 28	78,29%	7830 / 107	98,63%	8733 / 290	96,68%			2364 / 400	83,08%	3078 / 225	92,69%
64	005401(854)-ANDORRA	5.40	42 / 1	97,62%			11 / 11	0%	46 / 44	4,35%			24 / 1	95,83%	46 / 1	97,83%
65	003003(530)-MURCIA TJC	5.08	189 / 0	100%	38 / 18	52,63%	306 / 0	100%	379 / 27	92,88%			195 / 10	94,87%	244 / 31	87,3%
66	001701(717)-GERONA PTL	5.04	200 / 7	96,5%	15 / 11	26,67%	404 / 0	100%	283 / 36	87,28%			84 / 2	97,62%	219 / 83	62,1%
67	-BENAVENTE	5.00					1917 / 0	100%	2354 / 348	85,22%						
68	000602(706)-BADAJOZ DIS	4.93	563 / 29	94,85%	47 / 20	57,45%	141 / 0	100%	1240 / 889	28,31%			442 / 35	92,08%	700 / 167	76,14%
69	001418(514)-POZOBLANCO MEH	4.86	57 / 7	87,72%	6 / 0	100%	168 / 0	100%	302 / 182	39,74%			49 / 25	48,98%	63 / 0	100%
70	004702(847)-VALLADOLID GEC	4.84					91 / 3	96,7%	103 / 103	0%						
71	002601(426)-LOGROÑO TJO	4.80	175 / 14	92%	21 / 0	100%	1265 / 45	96,44%	666 / 57	91,44%			185 / 42	77,3%	223 / 0	100%
72	002812(328)-CERVANTES	4.77	281 / 7	97,51%	31 / 4	87,1%	127 / 28	77,95%	551 / 8	98,55%			197 / 44	77,66%	330 / 1	99,7%
73	005291(910)-LISBOA	4.67	1756 / 112	93,62%	71 / 20	71,83%	4144 / 71	98,29%	3777 / 1046	72,31%			1576 / 273	82,68%	2224 / 40	98,2%
74	000349(303)-ALICANTE ESE	4.29	93 / 11	88,17%	6 / 3	50%	180 / 0	100%	226 / 0	100%			85 / 23	72,94%	121 / 0	100%
75	001190(711)-CADIZ	4.25	891 / 72	91,92%	74 / 24	67,57%	438 / 0	100%	1499 / 8	99,47%			703 / 99	85,92%	963 / 28	97,09%
75	003302(733)-ASTURIAS TOL	4.25	196 / 63	67,86%	22 / 6	72,73%	335 / 0	100%	455 / 8	98,24%			96 / 79	17,71%	227 / 2	99,12%
77	001804(518)-BAZA	4.24	104 / 18	82,69%	8 / 2	75%	109 / 0	100%	261 / 7	97,32%			68 / 36	47,06%	128 / 0	100%
78	000290(502)-ALBACETE HIS	4.23	466 / 36	92,27%	20 / 1	95%	675 / 1	99,85%	963 / 32	96,68%			386 / 60	84,46%	515 / 0	100%
79	002952(829)-ANTEQUERA	4.22	140 / 14	90%	15 / 1	93,33%	60 / 0	100%	341 / 14	95,89%			117 / 52	55,56%	203 / 0	100%
80	005292(930)-COIMBRA	4.18	1529 / 66	95,68%	50 / 5	90%	3004 / 485	83,85%	2581 / 237	90,82%			1203 / 6	99,5%	1696 / 7	99,59%
81	005206(980)-FARO	3.90	165 / 7	95,76%	14 / 3	78,57%	24 / 0	100%	564 / 132	76,6%			124 / 19	84,68%	194 / 74	61,86%

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82	004001(740)-SEGOVIA HNE	3.70	135 / 10	92,59%	14 / 6	57,14%	24 / 0	100%	228 / 67	70,61%			80 / 0	100%	141 / 2	98,58%
83	003890(038)-TENERIFE	3.43	101 / 19	81,19%	1 / 1	0%	26 / 0	100%	206 / 0	100%			122 / 50	59,02%	134 / 15	88,81%
84	000402(504)-ALMERIA GUI	3.40	77 / 9	88,31%	5 / 4	20%	1 / 0	100%	187 / 3	98,4%			54 / 23	57,41%	86 / 21	75,58%
85	000771(771)-IBIZA A24	3.37	107 / 14	86,92%	5 / 2	60%	11 / 0	100%	219 / 8	96,35%			96 / 32	66,67%	147 / 15	89,8%
86	002720(527)-LUGO NORTE	3.36	241 / 33	86,31%	14 / 8	42,86%	244 / 0	100%	640 / 26	95,94%			220 / 68	69,09%	269 / 27	89,96%
87	002505(825)-TARREGA	2.57	54 / 4	92,59%	1 / 1	0%	26 / 0	100%	156 / 34	78,21%			65 / 23	64,62%	78 / 0	100%
88	000404(204)-ALMERIA XP	2.56	266 / 34	87,22%	11 / 8	27,27%	54 / 0	100%	593 / 39	93,42%			201 / 81	59,7%	266 / 4	98,5%
89	004190(041)-SEVILLA	2.53	1754 / 118	93,27%	163 / 55	66,26%	2798 / 8	99,71%	4744 / 265	94,41%			1211 / 250	79,36%	1853 / 75	95,95%
90	004390(043)-TARRAGONA	2.48	1040 / 103	90,1%	82 / 48	41,46%	519 / 17	96,72%	1996 / 161	91,93%			733 / 186	74,62%	1120 / 52	95,36%
91	003601(336)-PONTEVEDRA GLP	2.22	88 / 11	87,5%			20 / 0	100%	105 / 8	92,38%			61 / 16	73,77%	95 / 8	91,58%
92	001034(810)-NAVALMORAL XP	1.71	128 / 25	80,47%	11 / 10	9,09%	26 / 0	100%	361 / 20	94,46%			132 / 66	50%	171 / 23	86,55%
92	005205(970)-EVORA	1.71	305 / 48	84,26%	6 / 3	50%	15 / 0	100%	1178 / 117	90,07%			275 / 86	68,73%	377 / 24	93,63%
92	003590(035)-LAS PALMAS	1.71	29 / 3	89,66%	1 / 1	0%	116 / 0	100%	65 / 8	87,69%			74 / 47	36,49%	53 / 29	45,28%
92	002409(224)-PONFERRADA REP	1.71	99 / 9	90,91%	3 / 2	33,33%	7 / 0	100%	183 / 115	37,16%			89 / 33	62,92%	106 / 37	65,09%
92	002201(422)-BARBASTRO	1.71	196 / 38	80,61%	7 / 5	28,57%	10 / 0	100%	215 / 43	80%			185 / 95	48,65%	215 / 117	45,58%
92	002102(521)-ONUBA	1.71	384 / 82	78,65%	32 / 25	21,88%	33 / 0	100%	749 / 85	88,65%			270 / 127	52,96%	410 / 58	85,85%
98	000201(402)-ALBACETE HIC	1.66	21 / 3	85,71%	1 / 1	0%	1209 / 119	90,16%	31 / 1	96,77%			21 / 17	19,05%	24 / 4	83,33%
99	000433(804)-EL EJIDO	.00	72 / 34	52,78%	12 / 3	75%	24 / 3	87,5%	229 / 44	80,79%			79 / 68	13,92%	101 / 18	82,18%
99	002884(228)-ACDC XL	.00	9 / 4	55,56%			1787 / 1292	27,7%	227 / 12	94,71%			9 / 6	33,33%	9 / 4	55,56%